


CONNECTION TO RESOURCES & Care Coordination


OVERVIEW: One of the key priorities identified in the *South Dakota Opioid Strategic Plan* was to establish a resource hotline and supporting database that could be used to connect individuals with information specific to opioid use and available treatment resources. The Helpline Center created and now manages the Treatment Resource Hotline as well as an Opioid Texting Support Program and searchable online database. Support for those affected by substance misuse is available through the Care Coordination Program, also managed and staffed by The Helpline Center.



AS OF OCTOBER 2021...

 The **Treatment Resource Hotline** has received 975 phone calls since its launch in October 2018.

 The **Treatment Resource Hotline** is available statewide and **answered 24/7** by trained crisis intervention

 **Care Coordination** is offered statewide to connect individuals to **resources and support.**

CARE COORDINATION

To make a referral to the Care Coordination Program call 1-800-920-4343


Text OPIOID to 898211 to connect with local resources


Individuals struggling with substance misuse, or those affected by someone else's suspected misuse, are encouraged to connect with the Care Coordination Program. The Program:


- **Assists** individuals with connection to treatment options, counseling and supports based on needs identified.
- **Provides** supportive phone calls.
- **Connects** individuals to community resources that remove or reduce barriers to wellness; i.e. housing, transportation, employment.



STRATEGIES

 Answer all calls to the Treatment Resource Hotline, and provide support, crisis intervention, information, and referrals to resources as needed. Manage statewide Opioid Texting Support Program.

 Develop and maintain a searchable online database that includes statewide resources for awareness, education, and treatment, housed on www.AvoidOpioidSD.com.

 Connect those seeking assistance regarding substance misuse to resources through Care Coordination services.

If you or someone you know is struggling with addiction - don't wait. Reach out.

www.AvoidOpioidSD.com
Treatment Resource Hotline
1-800-920-4343

To learn more, please contact the Treatment Resource Hotline or call DSS, Division of Behavioral Health at 605-367-5236.

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